



## Nick's Corner



# What a Year

2018 has been an amazing year for FinSwitch with over R1 trillion in assets being traded on the platform. A big thank you to you our clients, our shareholders and our partners. A special

thanks to the amazing team at FinSwitch. Without you it would not have been possible. What is also very exciting is seeing the growth in new products (Life, EB, ETF and Pooled) as well as new clients such as the Institutional desks and Brokers/Intermediaries. The latter offers great scope to automate existing manual flows at a very economical cost as well as creating greater efficiency via our automation with significantly reduced risk.

Some of the year's highlights are as follows:

❖ **R1,056,821,188,258 Trillion traded**

- ✓ 3 Releases with 10 builds
- ✓ 72 new enhancements
- ✓ ISAE3402 Audit with no findings
- ✓ Notable Enhancements
  - Trade file Optimistic Processing
  - Dashboard
  - Consolidated Recon file
  - ASISA daily file



- ✓ 13,203,212 trades submitted
- ✓ 51 - Client Visits
- ✓ 16 new profiles and 8 new clients
- ✓ 2,581 – closed Client queries

## Client Services

FinSwitch is wrapping up for the year. We have had our last release and Operations Committee meeting for the year. We would like to highlight the following from the Operations Committee/October release:

- Management Dashboard – High level view of daily operational activities
- Web Services Acknowledgements – Acknowledgements for files submitted and downloaded
- Fund Accounts – Will no longer be made inactive after 6 months of inactivity
- Login – All users may use the “Forgot Password” option

### Best Wishes

**Tasneem Gydien**

**Manager: Client Relations**

## Application Desk

### The year that was...

It is difficult to believe that 2018 is about to leave us. Looking back at our progress this year, gives us great confidence looking forward. If you have missed out, here are some of the eye-catchers we developed over the course of this year.

- New and improved Management Dashboard
- Consolidated Recon file, providing matched and unmatched items
- Facility to upload the ASISA Daily files via Webservices (Only)
- Consolidating the Manage Page and Process log on the frontend

### The year to come...

Another busy calendar awaits with a host of wish list developments ready for next year and we are particularly thrilled about some new features that we are working on that will keep you interested and excited:

- Broker Interface
- Multi transactional processing for Bulked Investors
- Trade Flow Schedule Management and Authorisation
- FinSwitch Mobile App

Until then...have a great festive season.

Cheers

### Best Wishes

**Ismail Allie**

**Manager: Application & Development**

## B-BBEE Certificate

You can download our certificate by clicking [here](#).

